

Aggiungiamo delle proprietà alle issue ed ai progetti

In questo post andremo ad esaminare due addon nuovi. Appena li ho visti mi sono subito appassionato e non ho resistito, andando a installarli subito. In questo post cercherò di descriverli e mostrare quale valore aggiunto presentano.



Iniziamo □

Due nuovi addon dalla ILA eSolution

Si tratta di questi due addon che permettono di gestire delle proprietà sia a livello di Progetto che a livello di Issue

**Issue Properties for Jira (Cloud)**by ILA eSolution
for Jira Cloud

★ ★ ★ ★ 3 installs

SUPPORTED JIRA SERVICE MANAGEMENT JIRA SOFTWARE

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Cloud

Helps to track additional issue level permanent or temporary dynamic metadata or attributes in easy custom property fields

Helps to track additional issue level permanent or temporary dynamic metadata or attributes in easy custom property fields e.g. Build parameters, Release, Test Case data, Integrations.

[Quick documentation Link](#)

Features:

- Issue Properties can be updated through CLI or REST API.
- Issue Properties can be visible to project users.
- Issue Property Custom Field Type.

[Issue Properties Workflows \(Coming soon\)](#)**Privacy and security****Privacy policy**

Atlassian's privacy policy is not applicable to the use of this app. Please refer to the privacy policy provided by this app's vendor.
[Vendor privacy policy](#)

Security

L'addon che estende le proprietà a livello di issue

**Project Properties for Jira (Cloud)**by ILA eSolution
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Cloud

Manage or centralize the project level or related metadata in property fields for tracking and automation

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[Documentation Link](#)

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Security

L'addon che estende le proprietà a livello di progetto

Sono due addon per Cloud e soprattutto, si tratta di due addon free (al momento in cui viene redatto il post, questi addon sono free). Abbiamo quindi l'opportunità di poter estendere le informazioni a livello di progetto e issue in maniera semplice.

The screenshot shows a Jira interface with a sidebar on the left containing navigation links like 'Project Properties For Jira', 'Queues', 'Starred', 'Team Priority' (with 'All open' selected), and 'Give feedback'. The main content area displays a 'Workflow Test' issue (PP-27) with a note from 'ILA eSolution' stating they raised the request via Jira. Below this is a 'Description' field with placeholder text 'Add a description...'. A 'Similar requests' section follows. The 'Issue Properties' tab is active, showing a table with properties like Customer Description (DevOps Platform Support Team), Start Date (2021-02-02), Shipment Date (2021-04-01), and Customer Name (ILA eSolution, Inc.). To the right, a sidebar titled 'Pending' shows SLAs: 'Time to first response within 96h' (69h 56m) and 'Time to resolution within 96h' (69h 56m). The 'Details' sidebar lists assignee (ILA eSolution), reporter (ILA eSolution), request type (None), knowledge base (2 related articles), components (None), due date (None), and partner property name (DevOps Platform Support Team).

Esempio di come sono rappresentate le proprietà a livello di issue

The screenshot shows a Jira interface with a sidebar on the left containing navigation links like 'Project Properties For Jira', 'Queues', 'Raise a request', 'Project Properties' (selected), 'Knowledge base', 'Reports', and 'Channels & People'. The main content area displays the 'Project Properties' screen for the 'Project Properties For Jira' service project. It shows a table of properties with columns 'Property Name' and 'Value'. The properties listed are NDA Agreements (Complete), Start Date (2021-02-02), Shipment Date (2021-04-01), Customer Description (DevOps Platform Support Team), and Customer Name (ILA eSolution, Inc.). At the bottom, there is a note about the property key (pp-Customer Name).

Esempio di come sono gestite le proprietà di Progetto

Interessante. Li installo subito

Riporto di seguito le GIF che mostrano come eseguire le installazioni dei due addon:

Jira Your work Projects Filters Dashboards People Apps Create

Search Feedback

Apps

ATLASSIAN MARKETPLACE

[Find new apps](#)

Manage apps

App requests

Promotions

OAuth credentials

CUSTOM CHARTS

Custom Charts - Settings

Custom Charts - Shared Das...

SCRIPTRUNNER

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Script Console

Built-in Scripts

Script Listeners

 Issue Properties for Jira (Cloud)
by ILA eSolution
★★★★★

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- Issue Property Custom Field Type.
- Issue Properties Workflows (Coming soon)

Privacy and security

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[Vendor privacy policy](#)

L'installazione mostrata come siamo abituati

Jira Your work Projects Filters Dashboards People Apps Create

Search Feedback

Apps

ATLASSIAN MARKETPLACE

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Manage apps

App requests

Promotions

OAuth credentials

CUSTOM CHARTS

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Nulla da dire: siamo già ben abituati alla installazione

Una volta installati, occorre eseguire una operazione di **autorizzazione** degli stessi addon, affinché possano utilizzare la nostra instanza. Non vi ricorda qualcosa?



Un attimo di riflessione

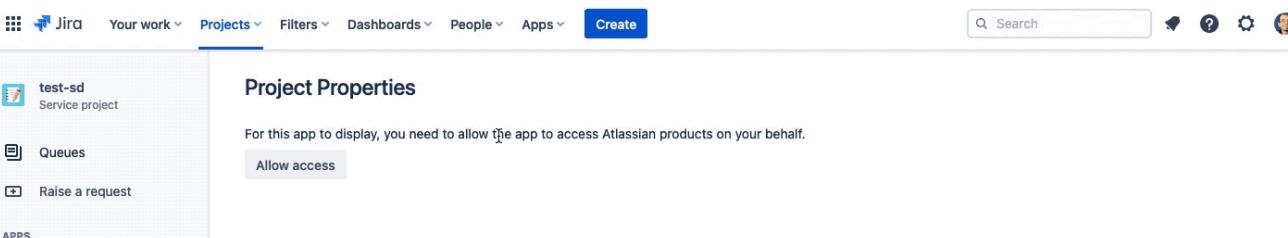
Abbiamo già visto questo effetto quando abbiamo esaminato i primi addon per **FORGE**. :-D. La faccenda inizia a diventare interessante. Contatterò i produttori per avere maggiori

informazioni in merito.

Passiamo ad esaminare questa autorizzazione

The screenshot shows the Jira Service Management interface. The top navigation bar includes links for Jira, Your work, Projects, Filters, Dashboards, People, Apps, Create, and a search bar. A sidebar on the left lists sections like test-sd (Service project), Back to project, Queues, STARRED (with a note to add queues), TEAM PRIORITY, and categories for All open (2), Assigned to me (1), and Unassigned issues (1). Below these are Manage queues (NEW) and Give feedback buttons. The main content area displays a service request for 'TESTSD-3' from 'Fabio Genovese (ArtigianoDelSoftware)' via Portal. The request has a description: 'test di descrizione LOREM IPSUMLOREM IPSUM'. A 'Similar requests' section is also present. At the bottom, there's an 'Issue Properties' section asking for permission to access Atlassian products, with an 'Allow access' button. The right side features a 'To Do' board with SLAs (Time to first response within 8h and Time to resolution within 16h), a 'Details' section with assignee, reporter, request type, organizations, knowledge base, and due date fields, and a footer note about company-managed projects.

Autorizzazione



The Jira header bar is shown, featuring the Jira logo, navigation links like 'Your work', 'Projects', 'Filters', 'Dashboards', 'People', 'Apps', and a 'Create' button, a search bar, and user profile icons.

Project Properties

For this app to display, you need to allow the app to access Atlassian products on your behalf.

[Allow access](#)

test-sd
Service project

[Queues](#)

[Raise a request](#)

APPS

[Project Properties](#) (selected)

[Project data](#)

[Timesheet](#)

[Custom Fields Pro for J...](#)

[ScriptRunner Enhanced...](#)

[Zephyr Scale](#)

[Add-ons](#)

KNOWLEDGE

[Knowledge base](#)

[Reports](#)

autorizzazione
L'utilizzo è molto semplice

The screenshot shows a Jira issue page for 'TESTSD-3'. On the left sidebar, there's a 'test-sd' project section, 'Queues', 'Starred' items, 'Team Priority' (All open), and 'Manage queues' (NEW). The main content area displays the issue details: 'Fabio Genovese (ArtigianoDelSoftware) raised this request via Portal' (View request in portal), 'Description' (Lorem ipsum text), and 'Similar requests'. On the right, there's a 'To Do' board with 'SLAs' (Time to first response and Time to resolution) and a 'Details' panel with fields like Assignee (Unassigned), Reporter (Fabio Genovese), Request Type (Submit a request or incident), and Due date (None).

Aggiungiamo una proprietà e poi la togliamo

The screenshot shows the 'Project Properties' screen for the 'test-sd' project. The left sidebar includes sections for 'Queues', 'Raise a request', 'APPS' (with 'Project Properties' selected), 'KNOWLEDGE', and 'Reports'. The main content area shows the 'Project Properties' interface with tabs for 'Properties' and 'Manage' (which is currently active). A table lists 'Property Name' and 'Value'.

Un esempio di utilizzo: Aggiunta e rimozione di una proprietà

Conclusione

Abbiamo visto due addon che ci aprono un ventaglio di possibili utilizzi. Sulla modalità di accesso alle proprietà ci sono ancora delle limitazioni: alcuni utenti potrebbero obiettare che la modelità di utilizzo non sia proprio il massimo, ma sono sicuro che molto presto gli sviluppatori potrebbero mettere in campo delle sorprese molto

molto piacevoli. Questo è un primo passo di una coppia di addon che sicuramente sono destinati a rivoluzionare l'ecosistema degli addon Atlassian

Reference

Di seguito i link alle pagine del marketplace Atlassian

- [Issue properties for Cloud](#)
- [Project properties for Cloud](#)